

QUALITY, HEALTH, SAFETY AND ENVIRONMENT (QHSE) Section **POLICY STATEMENT**

We, at The Commercial Real Estate Co., are committed to providing facilities and property management services to our customers with the highest standards of quality, health, safety, and environmental performance. To achieve this, the QHSE Section has developed a comprehensive management system in compliance with ISO 9001:2015, ISO 45001:2018, and ISO 14001:2015 requirements, and we are dedicated to maintaining its effectiveness through

- Understanding the needs and requirements of all our customers and consistently delivering services that meet or exceed their expectations.
- Inspiring others by passionately delivering innovative solutions that care for our world.
- Meeting compliance obligations; including regulatory, legislative and contractual requirements while assisting our customers in meeting their environmental strategies and targets.
- Identifying health, safety and environmental hazards/ aspects arising from our activities and reducing risks and impacts to the lowest practical levels through our comprehensive risk and environmental impact assessment programs.
- Auditing and improving the implemented work practices on a regular basis.
- Providing a quality service while minimizing any adverse effects on health, safety and environment.
- Setting and reviewing objectives for prevention of nonconformities and incidents to continually improve the effectiveness of our management system and environmental performance.
- Promoting the protection of environment and prevention of injuries, ill health, environmental pollution and the optimal use of natural resources and energy.
- Providing a safe, rewarding and supportive work environment.
- Protecting and caring for the welfare and development of our employees, our customers and the local communities in which we operate.
- Strictly adhering to professional ethics, acting with the highest integrity and honesty in all our relationships.

The performance of the Integrated Management System will determine the success of our business, The Commercial Real Estate Co. encourages all employees and business partners to cooperate in their quality, health, safety and environment protection aims.